



Digitization and Financial Conduct Risk: Latest Trends & Mitigants

December 16, 2022
10am-5:00pm

Online Via Zoom

Trainer



Mr. Sajid Khan

Joint Director

Banking Conduct & Consumer Protection Deptment
State Bank of Pakistan

Mr. Sajid Khan has diversified experience of working in State Bank of Pakistan in the area of regulations, consumer protection and on site examination of the leading Pakistani Banks/D-FIs/MFBs/Islamic Banks. Conducted various regulatory examinations during which assesses the credit risks, Governance Risk, AML/CFT risks, and other risks assumed by the SBP regulated entities and also their compliance with their own policies and regulatory framework. Besides, also carried out special/targeted investigations/inspections as well as attended local & international trainings.



Content

Overview of Banking Conduct & Consumer Protection

- Evolution of Conduct Regulation & Supervision at SBP
- International Standards on Legal & Regulatory Frameworks on Banking Conduct & Consumer Protection
- Cross-Cutting Rules for Banking Conduct

Consumer Protection in Digital Financial Services (DFS)

- Technology and its disruptions in the Traditional Banking System
- Banking Conduct with respect to Digital Banking
- Consumer Protection Issues in Digital Financial Services (DFS)
- Regulatory Principles for Consumer Protection in DFS
- Tips for using the technology led financial products and Services
- Challenges for regulators to supervise the technology led products and services in banks
- Regulatory Expectations

Case studies

- Audio/Video evidence assessment of latest frauds in the industry
- Digital Banking Frauds and consequences for Banks and its customers

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Training Fee: 8,000 Plus Tax

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